



Habitat for Humanity

of Southern Ocean County, Inc.

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In December of 2011 our affiliate of Habitat for Humanity decided to turn servicing of our mortgages to Multi-Financial Services Co., Inc. We were handling them internally prior to this.

J.J. Hurst, Loan Accounting Area Manager, and the staff at Multi-Financial Services, were very helpful, professional & patient in making the transition go smoothly each step of the way, working closely with me.

Our homeowners' escrow accounts were not calculated properly and the accounts needed to be analyzed and adjusted to meet RESPA requirements. J.J. Hurst, along with Escrow Manager Lynn Hayes, made all the adjustments needed in order to be compliant with RESPA in a timely manner. This is a perfect example of the expertise & patience needed for the transition.

As we are now in the 3rd month of Multi-Financial Services handling our mortgages & escrow accounts, I am completely confident that we made the right decision.

Their website is easy to navigate and extremely comprehensive. The entire staff are always available, and courteous, to answer any and all questions I may have.

I would highly recommend Multi-Financial Services Co., Inc. for servicing your mortgage accounts.

Sincerely,

Patricia M Pharo
Office Manager/Bookkeeper
Habitat for Humanity of Southern Ocean County